

COMMITTED TO KEEPING YOU SAFE

OUR TEAM WILL OBSERVE THE FOLLOWING SALON SAFETY PROTOCOLS

PERSONAL PROTECTIVE EQUIPMENT



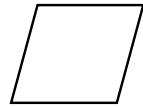
OUR TEAM MEMBERS WILL WEAR APPROPRIATE PPE

In addition to a face mask, team members will also wear a disposable apron for every guest. A face visor and gloves will also be used when at the wash basin.



EVERY GUEST WILL BE PROVIDED WITH A FACE MASK & DISPOSABLE GOWN

To be worn at all times and disposed of safely once you leave our premises.



PROTECTIVE WORK STATION SCREENS

Protective screens will be installed at reception, in between work stations, basins (if needed).



A £3.80 SAFETY LEVY WILL BE CHARGED TO YOUR SERVICE

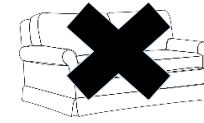
This is to help the salon cover the cost of essential PPE for guests and team members. E.g. Disposable towels, gloves etc.

SOCIAL DISTANCING



LIMITED NUMBER OF GUESTS IN SALON

To maintain social distancing in salon we are limiting the amount of guests in salon at the same time.



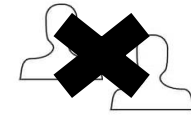
THERE WILL BE NO WAITING AREA IN SALON

Please let reception know that you have arrived however you may need to wait in your car or outside. Please leave any coats, jackets and bags in the car where possible.



ARRIVE ON TIME

Please ensure you are not late for your appointment as strict allocated times are in place to ensure decontamination of equipment and sections



GUESTS WILL NOT BE ALLOWED TO BE ACCOMPANIED IN THE SALON

Except for parents or carers.

SANITATION (LIMITING THE RISK OF TRANSMISSION)



TEMPERATURE CHECKS AND HAND SANTISER FOR EVERY GUEST

We take your temperature on arrival and will ask you to use hand sanitiser before starting your service.



WORK STATIONS WILL BE SANITISED BETWEEN EVERY APPOINTMENT

This will include cleaning and disinfecting all equipment



PLEASE AVOID TOUCHING OUR DISPLAY STANDS

Please ask a team member to assist you with purchasing hair products.



WE MAY NEED TO LIMIT SOME OF OUR SERVICES

This includes toners, tidy ups and fringe trims. (subject to government guidelines).



WE WILL NOT BE ABLE TO PROVIDE REFRESHMENTS AT THIS TIME

We kindly ask that you refrain from eating or drinking in salon.



PLEASE USE CONTACT PAYMENT WHERE POSSIBLE

Wherever possible we ask that you pay by credit card or use contactless payment (Harvey Nichols salon card only)



WE WILL NOT BE ABLE TO PROVIDE MAGAZINES AT THIS TIME

If you choose to bring your own, these must remain on your person at all times.



RESTROOM FACILITIES

These facilities will be checked and cleaned regularly throughout the day. However, disinfectant spray will be provided to wipe any communal surfaces before and after use.

FIND OUT MORE AT WWW.JAMESBUSHELL.CO.UK